# WEBSITE TERMS OF USE

## **INTRODUCTION**

Welcome to www.ggu.edu. This website is owned and operated by Golden Gate University. By visiting our website and accessing the information, resources, services, products, and tools we provide, you understand and agree to accept and adhere to the following terms and conditions as stated in this policy (hereafter referred to as 'User Agreement').

This agreement is in effect as of MAY 1, 2015

We reserve the right to change this User Agreement from time to time without notice. You acknowledge and agree that it is your responsibility to review this User Agreement periodically to familiarize yourself with any modifications. Your continued use of this site after such modifications will constitute acknowledgment and agreement of the modified terms and conditions.

#### PRIVACY POLICY

Please refer to the privacy policy on the applicable Site for information on how the University collects, uses and discloses the information collected on that Site

If you are a student, you should also refer to: (a) your rights under the Family Educational Rights and Privacy Act of 1974, as amended ("FERPA"); and (b) the University's catalog policies concerning educational record privacy as well as the University's policies regarding student use of University computer resources, which are set out in the University's Catalog accessible from <a href="http://www.ggu.edu/about-ggu/policies">http://www.ggu.edu/about-ggu/policies</a>.

If you are an employee of the University, you have certain responsibilities with respect to your conduct as set forth in the Golden Gate University Employee Handbook. Your conduct on the Sites is subject to and must fully conform with: a.) the terms set out in the Employee Handbook; b.) any Additional Terms set out on the Site(s) and c.) any other employment agreements or acknowledgements that may be applicable to you. Violation of any GGU policies and procedures, employment agreements or acknowledgments or Additional Terms may result in appropriate sanctions, as determined in GGU's sole discretion, up to and including termination of your employment, in addition to any other consequence, penalty or liability that may result from such behavior. In the event of any conflict between these Terms of Use (including any Additional Terms) and any policy in the Employee Handbook, or other term of employment, the order of precedence to resolve such conflicts shall be as follows: a.) the terms of any specific employment agreement or acknowledgment; b.) the Employee Handbook policies; and c.) these Terms of Use. Notwithstanding the previous sentence, GGU reserves the right to resolve any such conflicts in their sole discretion.

## WIRELESS ACCESS ACCEPTABLE USE POLICY

This Policy is a guide to the acceptable use of the Golden Gate University (GGU) Wireless network facilities and services.

Any individual connected to the Wireless Network in order to use it directly or to connect to any other network(s), must comply with this policy, the stated purposes and Acceptable Use policies of any other network(s) or host(s) used, and all applicable laws, rules, and regulations.

GGU makes no representations or warranties concerning the availability or security of the wireless network, and all use is provided on an as-is basis. By using the wireless network you agree to defend, indemnify, and hold harmless GGU for any losses or damages that may result from your use of the wireless network.

GGU takes no responsibility and assumes no liability for any content uploaded, shared, transmitted, or downloaded by you or any third party, or for anything you may encounter or any data that may be lost or compromised while connected to the Wireless Network.

Inappropriate use of the Wireless Network is not permitted. This policy does not enumerate all possible inappropriate uses but rather presents some guidelines (listed below) that GGU may at any time use to make a determination that a particular use is inappropriate:

- Users must respect the privacy and intellectual property rights of others.
- Users must respect the integrity of our network and any other public or private computing and network systems.
- Use of the Wireless Network for malicious, fraudulent, or misrepresentative purposes is prohibited.
- The Guest Wireless Network may not be used in a manner that precludes or hampers other users access to the Wireless Network or other any other networks.
- Nothing may be installed or used that modifies, disrupts, or interferes in any way with service for any user, host, or network.

By utilizing GGU WIFI, you accept you acknowledge receipt and understand of these policies. Contact ATS at help@ggu.edu if you are experiencing difficulty logging in.

# **RESPONSIBLE USE AND CONDUCT**

By visiting our website and accessing the information, resources, services, products, and tools we provide for you, either directly or indirectly (hereafter referred to as 'Resources'), you agree to use these Resources only for the purposes intended as permitted by (a) the terms of this User Agreement, and (b) applicable laws, regulations and generally accepted online practices or guidelines.

Wherein, you understand that:

a) In order to access our Resources, you may be required to provide certain information about yourself (such as identification, contact details, etc.) as part of the registration process, or as part of your ability to use the Resources. You agree that any information you provide will always be accurate, correct, and up to date.

- b) You are responsible for maintaining the confidentiality of any login information associated with any account you use to access our Resources. Accordingly, you are responsible for all activities that occur under your account/s.
- c) Accessing (or attempting to access) any of our Resources by any means other than through the means we provide, is strictly prohibited. You specifically agree not to access (or attempt to access) any of our Resources through any automated, unethical or unconventional means.
- d) Engaging in any activity that disrupts or interferes with our Resources, including the servers and/or networks to which our Resources are located or connected, is strictly prohibited.
- e) Attempting to copy, duplicate, reproduce, sell, trade, or resell our Resources is strictly prohibited.
- f) You are solely responsible for any consequences, losses, or damages that we may directly or indirectly incur or suffer due to any unauthorized activities conducted by you, as explained above, and may incur criminal or civil liability.
- g) We may provide various open communication tools on our website, such as blog comments, blog posts, public chat, forums, message boards, newsgroups, product ratings and reviews, various social media services, etc. You understand that generally we do not pre-screen or monitor the content posted by users of these various communication tools, which means that if you choose to use these tools to submit any type of content to our website, then it is your personal responsibility to use these tools in a responsible and ethical manner. By posting information or otherwise using any open communication tools as mentioned, you agree that you will not upload, post, share, or otherwise distribute any content that:
  - i. Is illegal, threatening, defamatory, abusive, harassing, degrading, intimidating, fraudulent, deceptive, invasive, racist, or contains any type of suggestive, inappropriate, or explicit language;
  - Infringes on any trademark, patent, trade secret, copyright, or other proprietary right of any party;
  - iii. Contains any type of unauthorized or unsolicited advertising;
  - iv. Impersonates any person or entity, including any www.ggu.edu employees or representatives.

We have the right at our sole discretion to remove any content that, in our judgment does not comply with this User Agreement, along with any content that we determine is otherwise offensive, harmful, objectionable, inaccurate, or violates any 3rd party copyrights or trademarks. We are not responsible for any delay or failure in removing such content. If you post content that we choose to remove, you hereby consent to such removal, and consent to waive any claim against us.

h) We do not assume any liability for any content posted by you or any other 3rd party users of our website. However, any content posted by you using any open communication tools on our website, provided that it doesn't violate or infringe on any 3rd party copyrights or trademarks, becomes the property of Golden Gate University, and as such, gives us a perpetual, irrevocable, worldwide, royalty-free, exclusive license to reproduce, modify, adapt, translate, publish, publicly display and/or distribute as we see fit. This only refers and applies to content posted via open communication tools as described, and does not refer to information that is provided as part of the registration process, necessary in order to use our Resources. i) You agree to indemnify and hold harmless Golden Gate University and their directors, officers, managers, employees, donors, agents, and licensors, from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of this User Agreement or the failure to fulfill any obligations relating to your account incurred by you or any other person using your account. We reserve the right to take over the exclusive defense of any claim for which we are entitled to indemnification under this User Agreement. In such event, you shall provide us with such cooperation as is reasonably requested by us.

## LIMITATION OF WARRANTIES

By using our website, you understand and agree that all Resources we provide are "as is" and "as available". This means that we do not represent or warrant to you that:

- a) the use of our Resources will meet your needs or requirements.
- b) the use of our Resources will be uninterrupted, timely, secure or free from errors.
- c) the information obtained by using our Resources will be accurate or reliable, and
- d) any defects in the operation or functionality of any Resources we provide will be repaired or corrected.

Furthermore, you understand and agree that:

- j) content downloaded or otherwise obtained through the use of our Resources is done at your own discretion and risk, and that you are solely responsible for any damage to your computer or other devices for any loss of data that may result from the download of such content.
- k) no information or advice, whether expressed, implied, oral or written, obtained by you from www.ggu.edu or through any Resources we provide shall create any warranty, guarantee, or conditions of any kind, except for those expressly outlined in this User Agreement.

# LIMITATION OF LIABILITY

In conjunction with the Limitation of Warranties as explained above, you expressly understand and agree that any claim against us shall be limited to the amount you paid, if any, for use of products and/or services. Golden Gate University will not be liable for any direct, indirect, incidental, consequential or exemplary loss or damages which may be incurred by you as a result of using our Resources, or as a result of any changes, data loss or corruption, cancellation, loss of access, or downtime to the full extent that applicable limitation of liability laws apply.

## COPYRIGHTS/TRADEMARKS

All content and materials available on www.ggu.edu, including but not limited to text, graphics, website name, code, images and logos are the intellectual property of Golden Gate University, and are protected by applicable copyright and trademark law. Any inappropriate use, including but not limited to the reproduction, distribution, display or transmission of any content on this site is strictly prohibited, unless specifically authorized by the University.

## TERMINATION OF USE

You agree that we may, at our sole discretion, suspend or terminate your access to all or part of our website and Resources with or without notice and for any reason, including, without limitation, breach of this User Agreement. Any suspected illegal, fraudulent or abusive activity may be grounds for terminating your relationship and may be referred to appropriate law enforcement authorities. Upon suspension or termination, your right to use the Resources we provide will immediately cease, and we reserve the right to remove or delete any information that you may have on file with us, including any account or login information.

#### GOVERING LAW

This website is controlled by Golden Gate University from our campus located in the state of California, USA. It can be accessed by most countries around the world. As each country has laws that may differ from those of California, by accessing our website, you agree that the statutes and laws of California, without regard to the conflict of laws and the United Nations Convention on the International Sales of Goods, will apply to all matters relating to the use of this website and the purchase of any products or services through this site.

Furthermore, any action to enforce this User Agreement shall be brought in the federal or state courts located in California, USA. You hereby agree to personal jurisdiction by such courts, and waive any jurisdictional, venue, or inconvenient forum objections to such courts.

#### **GUARANTEE**

UNLESS OTHERWISE EXPRESSED, GOLDEN GATE UNIVERSITY EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

# CONTACT INFORMATION

If you have any questions or comments about our Terms of Service as outlined above, you can contact us at:

Golden Gate University ATTN: Website Terms of Use 536 Mission Street San Francisco, CA 94105